

Country Communications Inc. is a boutique telecommunications service provider that specializes in providing high quality and cost effective voice, data and internet services and solutions for individuals and businesses.

We offer preferential pricing to all Entegra members irrespective of their existing service provider or geographical location.

WHY CHOOSE US



Trusted

For over 20 years, Country Communications has been providing robust telecommunications services to Canada's hospitality industry.



Professional

Our experience has allowed us to anticipate the needs of the industry, and we have developed our systems and practices to best serve this unique marketplace.



Clients focused

Our relationship with our clients is a partnership. Phone calls are answered by a dedicated representative, and there are no queues or forms. You will be talking to real people who will work with you to create solutions.

MORE THAN JUST A PHONE



Customized Ring Replacement Customers begin to abandon call attempts after 4 rings, 16 seconds. Replace a basic ring with a personalized message. Specials, up

sales, events or product information.



Interactive Voice Response (menus)
Interactive voice response leads callers to
the right person or department eliminating
the need for a central answering system or
clients needlessly waiting on hold.



Call Record

All calls are recorded providing the end user with an easily accessible record for order confirmation and conflict resolution.



Detailed Call Reporting

Understanding your clients call patterns allows you to easily adjust processes maximising client engagement and sales.





